

# Gitxsan Health Society Patient Transportation

## Eligibility

Gitxsan Health Society provides medical transportation assistance to **Sik-e-dakh Band Members (Glen Vowell)** who live within the catchment area between Houston and Terrace, including Kitimat, New Aiyansh, Greenville, Gingolx and Canyon City.

Medical transportation benefits are not provided when a client is eligible for benefits under any other publicly funded health or social program, such as Insurance Corporation of B.C. (ICBC) or Workers Compensation Board (WCB), the alternate coverage must be used first.

Infants under one year of age are eligible for medical transportation benefits if one of their parents is a Sik-e-dakh Band member. After one year of age the children must themselves, have a band status number to qualify for medical transportation benefits.

The Patient Transportation program provides supplementary benefits intended to ensure that eligible clients have access to medically-required services.

It is not intended to cover all costs that may be associated with a client's medical condition and travel requirements.

## **Client Responsibility:**

- Obtain all the necessary paperwork for your trip prior to leaving the community (ie. referral from a general practitioner or other health professional; you cannot “self refer.” A referral from GP to specialist is considered valid six months.
- Give sufficient notice, ideally 5 – 10 days prior to leaving the community. This will avoid last minute confusion or having to cancel appointments because arrangements could not be made in time.
- Attend your medical appointment as scheduled.
- Get your Confirmation of Attendance form signed by the Doctor/nurse or medical facility stating that you have attended your medical appointment.
- Travel will not be reimbursed without written confirmation of attendance with original receipts for out of town travel. The time frame for client reimbursement requests is a maximum of 12 months
- Protect all of the original vouchers/warrants/receipts issued to you before your medical trip.
  - Give notification when cancelling an appointment prior to the date of the appointment; including 24 hours notice to cancel any hotel arrangements.
- Not damaging property or abusing accommodation arrangements, such as causing excessive noise, being verbally abusive, etc.

- Not becoming verbally abusive or threatening to the Patient Transportation Clerk.
- Clients should not extend their travel beyond what is medically required, nor are they entitled to “stopovers” en route. If client chooses to stay longer, they will be responsible for any additional costs and may be required to pay for their return trip back to their community. All Patient Travel medical referrals, TAP forms, confirmation forms, etc., can be dropped off at the Sik-e-dakh Health Station or faxed to the Administration Building at (250) 842-2186. In an effort to improve patient transportation for our clients, we kindly ask that you complete a Patient Transportation Information Sheet with the Health Centre Receptionist when you drop off your medical referral. It will take a few minutes of your time but will give us your input on the following:
  - Your contact information
  - Dates for travel
  - How you will be travelling: by private vehicle, bus, or air
  - Who your escort is, if requested by doctor/specialist
  - Where you want to pick up your travel package
  - Where you prefer to stayThe completed form along with your referral will be immediately faxed to the Patient Transportation Clerk to process. Please call the Gitxsan Health Administration Building to check and make sure

your travel package is ready for pick up.

**For Patient Transportation:**

**Monday to Friday** 8:30 am to 4:30 pm call (250) 842-6876